

BOOKING POLICY 2020 / 2021

1. A 50% deposit is required to secure your booking and is non-refundable. **Please note, that the full deposit amount is required to secure your booking. Part payments of deposits will only be accepted with prior arrangement and agreement by management. Your booking is not confirmed until the full deposit amount is paid. If monthly payments or split deposits are agreed to, payments must be made by the dates specified – and without exception. In the event of a missed payment, please note that management reserves the right to cancel your booking upon default and retain the deposit paid to date as an administrative fee. No refunds will be granted under these circumstances.**
2. The due date for your deposit is listed at the top of your form. Your deposit is due within 72 hours of confirming your booking with us.
3. Please use your surname and the booking date as your reference.
4. Please forward on the proof of payment when made.
5. Your proof of payment serves as confirmation of your booking.
6. Management will not be held responsible for any cancellations that result from the proof of payment not being sent and a booking being inadvertently cancelled as a result.
7. The balance for your accommodation is due 14 days prior to arrival.
8. The due date for the payment of your balance is specified at the top of your booking form below the due date for your deposit.
9. Management reserves the right to cancel your booking without notice if the balance is not paid as specified.
10. The balance is non-refundable.
11. Rates are subject to change without prior notice.
12. All shop purchases must be paid in cash prior to departure.
13. Use of facilities is at your own risk. A parent or guardian must be with children under 18 years of age at all times.
14. Please be aware that you are in nature. Snakes and other creatures are very much a part of your surroundings so please exercise the appropriate precautions when exploring the premises and enjoying the activities!
Should you have any questions or queries prior to arrival, please feel free to email Taryn at goodhopefarm@breede.co.za or whatsapp us on 082 264 1016
15. We have an open-door policy, should you need anything or have any questions upon your arrival, please feel free to visit us at the main house!